

**EQUALITIES POLICY (Exams)**

2025/26

This policy is reviewed annually to ensure compliance with current regulations

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| --- | --- |
| Approved/reviewed by | |
| PHY/CES | |
| Date of next review | October 2026 |

Key staff involved in the policy

|  |  |
| --- | --- |
| Role | Name(s) |
| SENCo | **Mrs Hutcheson** |
| Senior leader(s) | **Mr Hegarty** |
| Head of centre | **Mrs Fay** |
| Assessor(s) | **Dr Businge** |
| Access arrangement facilitator(s) | **Dr Businge** |

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Purpose of the policy

Implementing access arrangements and the conduct of exams

**Delete this text box when the information contained here is understood**

Under this heading, consider roles and responsibilitiesin pre-planning and conducting exams and assessments

* Consider where there may be different roles and responsibilities for external assessments, internal assessments and internal exams
* Consider how
* Ensuring exam information (JCQ notices, exam timetables etc.) are provided in an accessible format
* Allocating staff as facilitators and ensuring they are trained

ADD additional roles as may be involved in your centre’s processes

This document is provided as an exams-specific supplement to the centre-wide equalities and/or disability/accessibility policy/plan which details how the centre will:

* recognise its duties towards disabled candidates, including private candidates, ensuring compliance with all aspects of the Equality Act 2010†, particularly Section 20 (7). This must include a duty to explore and provide access to suitable courses, submit applications for reasonable adjustments though the access arrangements process and to make reasonable adjustments to the services the centre provides to disabled candidates. Where the centre is under a duty to make a reasonable adjustment, the centre must not charge a disabled candidate any additional fee in relation to the adjustment or aid

†or any legislation in a relevant jurisdiction other than England and Wales which has an equivalent purpose and effect

(JCQ’s **General Regulations for Approved Centres**, 5.4)

This publication is further referred to in this policy as [GR](http://www.jcq.org.uk/exams-office/general-regulations)

This policy details how the centre facilitates access to exams and assessments for disabled candidates, as defined under the terms of the Equality Act 2010, by outlining staff roles and responsibilities in relation to:

* identifying the need for appropriate arrangements, reasonable adjustments and/or adaptations (referred to in this policy as ‘access arrangements’)
* requesting access arrangements
* implementing access arrangements and the conduct of exams
* good practice in relation to the Equality Act 2010

The Equality Act 2010 definition of disability

A definition is provided in the JCQ publication (Adjustments for candidates with disabilities and learning difficulties) **Access Arrangements and Reasonable Adjustments** 2025-26 (*Definitions* section).

This publication is further referred to in this policy as [AA](http://www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/regulations-and-guidance)

Identifying the need for access arrangements

Roles and responsibilities

**Head of centre**

* Is familiar with the entire contents, refers to and directs relevant centre staff to the annually updated JCQ publications including [GR](http://www.jcq.org.uk/exams-office/general-regulations) and [AA](http://www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/regulations-and-guidance)

**Senior leader(s)**

* Are familiar with the entire contents of the annually updated JCQ publications including [GR](http://www.jcq.org.uk/exams-office/general-regulations) and [AA](http://www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/regulations-and-guidance)

**Special educational needs coordinator (SENCo)**

* Has full knowledge and understanding of the contents, refers to and directs relevant centre staff to the annually updated JCQ publication [AA](http://www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/regulations-and-guidance)

**Teaching staff**

* (where appropriate) Inform the SENCo of any concerns, observations or feedback about a candidate or any support that might be needed by a candidate

**Support staff** (for example, Learning Support Assistants, Teaching Assistants and Communication Support Workers)

* (where appropriate) Provide comments and observations to support the SENCo to ‘paint a holistic picture of need’, confirming normal way of working for a candidate

**Assessor of candidates with learning difficulties**

(An assessor of candidates with learning difficulties will be an appropriately qualified access arrangements assessor/psychologist/specialist teacher assessor)

* Has detailed understanding of the JCQ publication [AA](http://www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/regulations-and-guidance)

Use of word processors

Appendix 10 – Word Processor Policy

Requesting access arrangements

Roles and responsibilities

**SENCo**

* Determines if the arrangements identified for a candidate require prior approval from the awarding body before the arrangements are put in place or if approval is centre delegated
* To comply with the UK GDPR and the Data Protection Act 2018, ensures relevant candidates are informed that an application for access arrangements will be processed using Access arrangements online

**Exams officer (EO)**

* Is familiar with the entire contents of the annually updated JCQ publication [GR](http://www.jcq.org.uk/exams-office/general-regulations) and is aware of information contained in [AARA](http://www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/regulations-and-guidance) where this may be relevant to the EO role

Implementing access arrangements and the conduct of exams

Roles and responsibilities

### External assessments

These are assessments which are normally set and marked/examined by an awarding body which must be conducted according to awarding body instructions and/or the JCQ publication [Instructions for conducting examinations](http://www.jcq.org.uk/exams-office/ice---instructions-for-conducting-examinations) (ICE).

**Head of centre**

* Supports the SENCo, the exams officer and other relevant centre staff in ensuring appropriate arrangements, adjustments and adaptations are in place to facilitate access for disabled candidates to exams

**SENCo/Assistant SENCo**

* Ensures appropriate arrangements, adjustments and adaptations are in place to facilitate access for candidates where they are disabled within the meaning of the Equality Act (unless a temporary emergency arrangement is required at the time of an exam)
* Ensures a candidate is involved in any decisions about arrangements, adjustments and/or adaptations that may be put in place for them and ensures the candidate understands what will happen at exam time
* Ensures that any arrangements put in place do not unfairly disadvantage or advantage disabled candidates
* Monitors, in internal tests/mock exams, the use of arrangements granted to a candidate and where a candidate has never made use of the arrangement, may consider withdrawing the arrangement, provided the candidate will not be placed at a substantial disadvantage
* Appoints appropriate centre staff as facilitators to support candidates (practical assistant, prompter, Language Modifier, reader, scribe or Communication Professional)
* Ensures where a person is appointed to facilitate an access arrangement, the person appointed is not normally the candidate’s own subject teacher, Learning Support Assistant or teaching assistant. Where the candidate’s own subject teacher, Learning Support Assistant or teaching assistant has to be used, a separate invigilator is always present
* Ensures where a person is appointed to facilitate an access arrangement, the person appointed is not a relative, friend, peer or private tutor of the candidate
* Ensures a facilitator acting as a prompter is aware of the appropriate way to prompt depending on the needs of the candidate

**Exams officer**

* Understands and follows instructions for Invigilation arrangements for candidates with access arrangements and Access arrangements in [ICE](http://www.jcq.org.uk/exams-office/ice---instructions-for-conducting-examinations) 2025-26
* Ensures exam information (JCQ information for candidates documents, individual exam timetable etc.) is adapted where this may be required for a disabled candidate to access it.
* Ensures that prior to any arrangements being put in place checks are made that arrangements do not impact on any assessment criteria/competence standards being tested
* Liaises with other relevant centre staff regarding the provision of appropriate rooming and equipment that may be required to facilitate access for disabled candidates to exams
* Ensures facilitators supporting candidates are appropriately trained and understand the rules of the particular access arrangement(s)
* Ensures a record of the content of training given to those facilitating an access arrangement for a candidate under examination conditions is kept and retained on file until the deadline for reviews of marking has passed or until any appeal, malpractice or other results enquiry has been completed, whichever is later
* Ensures invigilators supervising access arrangement candidates are trained in their role and understand the invigilation arrangements required for access arrangement candidates and the role of any facilitator
* Ensures cover sheets, where these are required by the arrangement are completed as required by facilitators
* Liaises with the SENCo regarding the facilitation and invigilation of access arrangement candidates
* Liaises with the SENCo regarding rooming of access arrangement candidates
* Liaises with the SENCo to ensure that invigilators are made aware of the Equality Act 2010 and are trained in disability issues
* Ensures appropriate seating arrangements are in place where different arrangements may need to be made for a candidate to facilitate access to his/her exams
* Ensures candidates with access arrangements are identified on exam room seating plans and invigilators are informed of those candidates with access arrangements and made aware of the access arrangement(s) awarded
* Ensures invigilators are briefed prior to each exam session of the arrangements in place for a disabled candidate in their exam room
* Checks in advance of dated exams/assessments that modified paper orders have arrived (and if not will contact the awarding body to ensure that papers are available when required)
* Makes modifications that are permitted by the centre (a question paper copied onto coloured paper, an A4 to A3 enlarged paper or a paper printed on single sheets or where a question paper may need to be scanned into PDF format where a candidate is approved the use of a computer reader) that may be required and either accesses a non-interactive electronic (PDF) question paper or opens the exam question paper packet in the secure room no earlier than 90 minutes prior to the awarding body’s published start time of the exam
* Understands that where permitted/approved, a secure question paper packet may need to be opened early in the secure room to facilitate the following:
  + a Language Modifier may have access to the question paper 60 minutes prior to the awarding body’s published start time for the exam in order to prepare
  + the Communication Professional may have access to the question paper 60 minutes prior to the awarding body’s published start time for the exam in order to prepare
  + a Live Speaker may have access to the transcript of the Listening examination 60 minutes prior to the awarding body’s published start time for the exam in order to prepare
* Provides cover sheets prior to the start of an exam where required for particular access arrangements and ensures that these have been fully completed before candidates’ scripts are dispatched to examiners/markers
  + prints pre-populated cover sheets from AAO where this is required for particular arrangements
* Has a process in place to deal with emergency (temporary) access arrangements as they arise at the time of exams in terms of rooming and invigilation
* Liaises with the SENCo where a facilitator may be required to support a candidate requiring an emergency (temporary) access arrangement at the time of exams
* Where required for emergency (temporary) access arrangements, applies for approval through AAO or through the awarding body where any qualifications sit outside the scope of AAO

**Other relevant centre staff**

* Support the SENCo and the exams officer to ensure appropriate arrangements, adjustments and adaptations are in place to facilitate access for disabled candidates to exams

### Internal assessments

These are non-examination assessments (NEA) which are normally set by a centre/awarding body, marked and internally moderated/standardised by the centre and externally moderated by the awarding body.

However, ‘NEA’ is not limited to internal assessment as externally marked and/or externally set practical examinations taken at different times across centres are also classified as ‘NEA’.

**SENCo**

* Liaises with teaching staff to implement appropriate access arrangements for candidates

**Teaching staff**

* Support the SENCo in implementing appropriate access arrangements for candidates

### Internal exams/assessments

These are exams or tests which are set and marked within the centre; normally a pre-cursor to external assessments.

**SENCo**

* Liaises with teaching staff to implement appropriate access arrangements for candidates

**Teaching staff**

* Support the SENCo in implementing appropriate access arrangements for candidates

**Exams Officer**

* Provide exam materials that may need to be modified for a candidate
* Provide the SENCo with internal exam timetable to ensure arrangements are put in place when required

Facilitating access - examples

The following information confirms the centre’s good practice in relation to the Equality Act 2010 and the conduct of examinations.

On a candidate by candidate basis, consideration is given to:

* adapting assessment arrangements
* adapting assessment materials
* the provision of specialist equipment or adaptation of standard equipment
* adaptation of the physical environment for access purposes

The table provides example arrangements, adjustments and adaptations that are considered to meet the need(s) of a candidate and the actions considered/taken by the centre for the purposes of facilitating access.

|  |  |  |
| --- | --- | --- |
| Example of candidate need(s) | Arrangements explored | Centre actions |
| A medical condition which prevents the candidate from taking exams in the centre | Alternative site for the conduct of examinations  Supervised rest breaks | *SENCo gathers evidence to support the need for the candidate to take exams at home and for SRB*  *SENCo provides written statement for file to confirm the need*  *Approval confirmed by SENCo; AAO approval for both arrangements not required*  *SENCo arranges discussion with candidate to confirm the arrangements which should be put in place*  *EO submits ‘Alternative site form’ for timetabled written exams to awarding body/bodies online using CAP*  *EO provides candidate with exam timetable and JCQ information for candidates*  *SENCo confirms with candidate the information is understood*  *EO agrees with candidate that prior to each exam will call to confirm fitness to take exam*  *EO allocates invigilator(s) to candidate’s timetable; confirms time of collection of exam papers and materials*  *Invigilator monitors candidate’s condition for each exam and records any issues on incident log*  *Invigilator records supervised rest breaks (time and duration) on incident log and confirms full time given for exam*  *Invigilator briefs EO after each exam on how candidate’s performance in exam may have been affected by his/her condition*  *EO discusses with SENCo if candidate is eligible for special consideration (candidate present but disadvantaged)*  *EO processes request(s) for special consideration where applicable; incident log(s) provides supporting evidence*, *supported by appropriate evidence signed by a member of the senior leadership team (Evidence retained until after the publication of results)*  *EO informs candidate that special consideration has been requested* |
| Persistent and significant difficulties in accessing written text | Reader/computer reader  25% Extra time  Alternative rooming arrangements | *Confirms candidate is disabled within the meaning of the Equality Act 2010*  *Papers checked for those testing reading*  *Computer reader sourced for use in papers*  *AAO application for approval processed*  *Supporting evidence, AAO approval* |
| Significant difficulty in concentrating | Prompter  Alternative rooming arrangements | *Gathers evidence to support substantial and long term adverse impairment*  *AAO application for approval processed*  *Supporting evidence, AAO approval*  *Confirms with candidate how and when they will be prompted*  *Briefs invigilator to monitor candidate and the method of prompting (call out his name to bring his attention back to the paper - confirms requirement for alternative room)* |
| A wheelchair user | Desk  Rooms  Facilities  Seating arrangements  Practical assistant | *Applies for practical assistant to help candidate set up wheelchair and other equipment in a practical assessment; approval automatically fails so awarding body referral lists the tasks that will be performed*  *Supporting evidence, AAO approval, signed candidate personal data consent form and completed Data protection confirmation by the examinations officer or SENCo form kept on file*  *Provides height adjustable desk in exam room*  *Allocates exam room on ground floor near adapted bathroom facilities*  *Spaces desks to allow wheelchair access*  *Seats candidate near exam room door*  *Confirms arrangements in place to assist the candidate in case of emergency evacuation of the exam room*  *Practical assistant cover sheet printed from AAO; to be completed by facilitator and inserted inside the candidate’s work where this may be applicable to the assessment* |